

**SSL MRC Community Meeting**  
**Wednesday, January 19th, 2022**  
**4:00 – 5:00 PM**  
**Zoom Conference Call**  
**Meeting Notes**

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*Attendees: Allison Brotherton, Natalia Delgado, Terry Addison, Christine Simonette, Jack Carruth, Clarissa Williams, Spencer Dunn, Gary Birdsall, David Spatafore, Kylie Jones-Greenwood, Ashley Spatafore, Laurie Hopkins, Julie Taylor, Lindsey Hector, ATR SLCO, Ryan Cram, Ashley Gray, Matt Dumont, Clarissa Williams, Danielle Croyle, Sean Lewis, Sarah Strang, Alex White, Tammi, Lisa Spencer, Sharen Hauri, Cody Coggle, Michelle Eining*

### **Welcome, Introductions**

- Christine Simonette, officially the new director of Homeless Strategies for South Salt Lake.
  - The Homeless Strategies Department is funded through money the city gets from the Utah State Homeless Mitigation fund. The department consists of the director, Christine, and the coordinator, Allison Brotherton.

### **Purpose of Meeting:**

1. To provide a forum for a community discussion for the Men's Resource Center located at 3380 S 1000 W, South Salt Lake
2. To discuss the impact of the facility on the surrounding community
3. To inform residents and business owners of issues related to the facility
4. To support the guests of the facility
5. To ensure that the residents and surrounding community are safe and informed
6. To problem solve collectively

### **Fire Department Updates with Chief Terry Addison**

- Review of December fire data (see page 9 of notes)
  - High Utilizers – when shown on the data, they are three or more calls from the same individual in the month of December. Those individuals could be the same individuals had high contact with throughout the year.
  - **Clarissa William's Question: Who is making the calls of service?**
    - *Either the public is calling or they are coming from directly from residents of the Men's Resource Center (MRC). It is hard to track because these calls are coming from people dialing 911. There are very few calls that are being directed to the South Salt Lake Fire Department specifically.*
  - For the month of December, the peak number of calls the Fire Department received from individuals staying at the MRC were around 6 p.m.
    - According to Natalia Delgado, the director of the MRC, this is when their clients are coming back. This is one of the highest traffic times for the shelter. Guests are usually coming back from outside or work and it is also dinner time

### **Police Department Updates with Chief Jack Carruth**

- Review of December police data (see page 17 of notes)

- South Salt Lake Police Department (SSLPD) is currently in transition to change their reporting system from Spellman to Versaterm. What is being represented this month, the December data, is from the Spellman data. The way that these reports look will probably change in format henceforth. The Police Department is currently reaching out to Salt Lake City and Unified police Department to collaborate and share throughout the community, specifically to The Road Home (TRH) and Shelter the Homeless (STH).
- During the winter months, SSLPD does see a decrease in calls of service.
- *High Utilizers (from Sergeant Cody Coggle)*
  - *For the month of December, there was an uptick in drugs.*
  - *Overall high utilizers, see Fire Department explanation above) have declined*
  - *Additional resources are directed to high utilizer individuals through the courts and the MRC. Recently, there was some success in housing some of these a few of these high utilizing individuals. Others had court cases come up which concluded in a few high utilizers being incarcerated.*
  - *Call volume was down along Jordan River Parkway in December. This can most likely be attributed to weather and snow.*
  - *There has been a significant increase in encampments in and around the MRC. Unfortunately, this is most likely due to lack of available beds in the shelter system.*
- **Ashley Gray's, from the Riverfront Community, Q: for the last 6 months, the ½ mile radius seems to have an uptick in the number of reports. What could be the cause of that?**
  - *Most of the calls received are encampment issues. These include trespassing, loitering, threats, assaults, and drug cases. Some are called in by local business and residents in the community.*

### **The Road Home Operations Update with Sarah Strang and Natalia Delgado**

*The Road Home is the organization that operates the Men's Resource Center.*

#### **7. Men's Resource Center COVID update:**

There is a significant uptick of Covid-19 within all the Homeless Resource Centers in Salt Lake County. In the past, during the Covid-19 pandemic's state of emergency, Salt Lake County had operated a quarantine and isolation facility that allowed for anyone who tested positive to be transferred out into those facilities.

With the state of emergency ending, Fourth Street Clinic took over that operation, on a much smaller scale. For example, during the height of the pandemic, Salt Lake County was using the entirety of the Red Lion Hotel. Now there are only 20 rooms that are being used at a different location. That is a fairly significant reduction in space available. The Road Home and other entities have been able to make that work fairly well until the most recent surge, brought on by the Omicron variant.

The current isolation facility is full. TRH is working closely with 4<sup>th</sup> Street and the Health Department, as well as in coordination with CDC; meaning shelters need to provide on-site quarantine and isolation centers. Currently, TRH is working closely with the Health Department to ensure that everyone is getting

the support that is needed and to send a clear message to both staff and clients of the Men's Resource Center. Right now, the recommendations from health agencies are constantly changing, sometimes multiple times daily.

Mask wearing and social distancing is a key part of mitigating the spread of Covid-19. The dining room is now social distancing and eating is done through shifts, one person per table.

- **Dave Spatafore, of Capstone Strategies Q: Are the individuals in quarantine considered a part of the total number of those staying at the MRC, or are the beds that they would be occupying filled up by other residents?**

*If it is on-site, they are still a part of our daily count. There is a dorm that is currently being used for this purpose. If they are being quarantined off-site, the Fourth Street Clinic will communicate to TRH when that individual is safe to reenter the center. There will be a bed prioritized for them, as long as the center has an open bed available.*

- **Clarissa Williams, At-Large City Councilwoman, Q: How are we protecting staff at the Men's Resource Center, specifically in regard to health and safety during the Covid?**

*Through partnership with the Health Department, masks, gloves, face shields, plexi-glass, and other PPE supplies have been provided for staff members to utilize. The N-95 mask is required since the surge.*

*Since the start of Covid, TRH has been having to navigate how to deal with staffing infections. There is a high priority on staff safety moving forward. Additionally, TRH does understand that there is a lot of burnout, especially with front-line staff. There have been trainings provided to all front-line staff to address that, as well as the encouragement of taking mental health days.*

*Staffing is where TRH sees the biggest impact of Covid-19, which is why they continue to strive towards making meaningful communication between their staff. Each supervisor has reached out to staff members to make sure that everyone is comfortable regarding health concerns; giving staff a safe space to voice concerns and accommodate.*

*The MRC also offers vaccine clinics on a regular basis. The Fourth Street Clinic's funding is only allowed to vaccinate guests. However, the Health Department can vaccinate both staff and guests when they do their vaccine clinics.*

*In December, there were 4 vaccine clinics, which resulted in 40 new vaccinations. The MRC also offers testing on-site. They were able to administer 400 rapid tests as well. There is currently a test shortage, but whenever supplies are available, they do disseminate accordingly.*

- **Kylie Jones-Greenwood, Tracy Aviary representative, Q: There is currently a program from the federal government where people can receive free rapid tests through the mail. Do MRC Residents have access to those benefits?**

*Through collaboration with Health Department, TRH has been able to amply provide tests since they start. Any benefit that is allotted to the general public, the stimulus checks and the child tax credits, has also been allotted to those staying at the shelter. TRH has done everything that they can to support those staying with them in that way.*

- Before this new surge in the month of December, there were 66 classes offered to the guests. These classes covered topics such as housing, stress management, anxiety towards housing, etc. Through the partnership with the Tracy Aviary, there were also butterfly walks. They are trying to make things more remote as we move forward.
- December is traditionally the lowest move out month, due to the holidays, and TRH was still able to move out close to 30 individuals.
- The MRC is consistently operating at full capacity (between 98%-100%). This is made possible through the implementation of the mat program.
- Mat program:
  - **Fire Chief Terry Addison's Q: Does the mat program exceed capacity?**
    - *Typically there are about 15% of guests who do not show up for check-in nightly at the MRC (this does not include those at work who have notified the facility prior). Due to health guidelines, men who wish to check in are not able to use a bed that was occupied less than 24 hours prior. The mat program allows for those men to sleep on cots in the dining space, while the beds upstairs stay vacant.*

- **Ramada Inn Update**

There is a need increase for extra beds during the winter. In conjunction with TRH, STH, and Fourth Street Clinic, the Ramada Inn property, located at 1659 W North Temple, Salt Lake City, will serve two different housing needs. The first is a High Needs Motel. The population will be those over 65 and considered medically fragile. The Volunteers of America (VOA) has a great outreach system that helps contact those in need. There have been several persons who were previously camping on the Jordan River Trail who have already been served.

There is also a nightly overflow from 7:00 p.m. to 6:30 a.m. that will serve all single individuals over the age of 18. There are still some issues regarding lack of sufficient amount of staff. TRH and partners are aiming to open this part of the shelter by the first week in February. Still need 15 full-time employees to make this operational.

### **Shelter the Homeless Update with Laurie Hopkins**

*Shelter the Homeless is the organization that owns the Men's Resource Center. They have a contract with the Road Home to run operations.*

- During the winter months, the Homeless Resource Centers are at over 90% capacity, the beds are filling up fast.
  - Alleviation from the region's capacity burdens will be provided by the Ramada Inn Project, which will serve as winter overflow until April. STH is leasing the facility and providing services.
  - Throughout the Utah Homeless Service Network, there will be 2000 beds available during the peak winter season, and 1,500 for the rest of the year.
- Affordable housing is the biggest solution to address the current issue of homelessness. Office of Homeless services, with Wayne Neiderhauser, is advocating for \$128 million during this legislative session to be put towards deeply affordable housing. This is housing for those who are earning under 30% of the medium household income. They are also advocating for the doubling of the Homeless Mitigation fund.

**City of South Salt Lake Homeless Strategies Update with Christine Simonette and Allie Brotherton**

- a. Utah state legislative session started yesterday and will end early March. We will keep everyone updated as we get updates.
- b. [Homeless Strategies Webpage](#) has been updated to include resources and shelters.
- c. PIT Count
  - i. This is the annual Point in Time Count. The state uses the numbers and data generated from this to inform funding decisions and to better paint a picture of the community of those experiencing homelessness in our state.
  - ii. The count will take place January 27<sup>th</sup> through the 29<sup>th</sup>. Volunteers will be working from 4 a.m. to 6 a.m. You can sign up until the day before. Here is the link: [https://docs.google.com/forms/d/e/1FAIpQLSdSHqNVT7YO06\\_B-xcl5ZlOYHZeSd2fBE06SHKMFr-BZCSvqw/viewform](https://docs.google.com/forms/d/e/1FAIpQLSdSHqNVT7YO06_B-xcl5ZlOYHZeSd2fBE06SHKMFr-BZCSvqw/viewform)
  - iii. If you live outside of Salt Lake County and would prefer to participate in the Homeless Point-in-Time Count in a county other than Salt Lake, please visit [endutahhomelessness.org](http://endutahhomelessness.org) for more information.

**Update from Tracy Aviary with Kylie Jones-Greenwood**

- Programs have been having a great year. There has been a pause on some of the programming, due to Covid-19. This includes pausing butterfly walks with the guests at the MRC. You can still go visit the aviary during regular operating hours: Saturday and Sundays from 9 a.m. to 3 p.m.
- There were some safety concerns throughout 2021. Through the partnership of Tracy Aviary and SSLPD, there have not been ongoing issues.
- Phase II survey link taking up more of James Madison part and space next to the MRC

**Update from Matt Dumont, Chief Deputy of Salt Lake County Sheriff's Office**

- There has been a high spike in Covid-19 case numbers throughout the inmate population. They are doing their best to keep separation and to quarantine appropriately.

**Resident Comments, Questions, and Concerns**

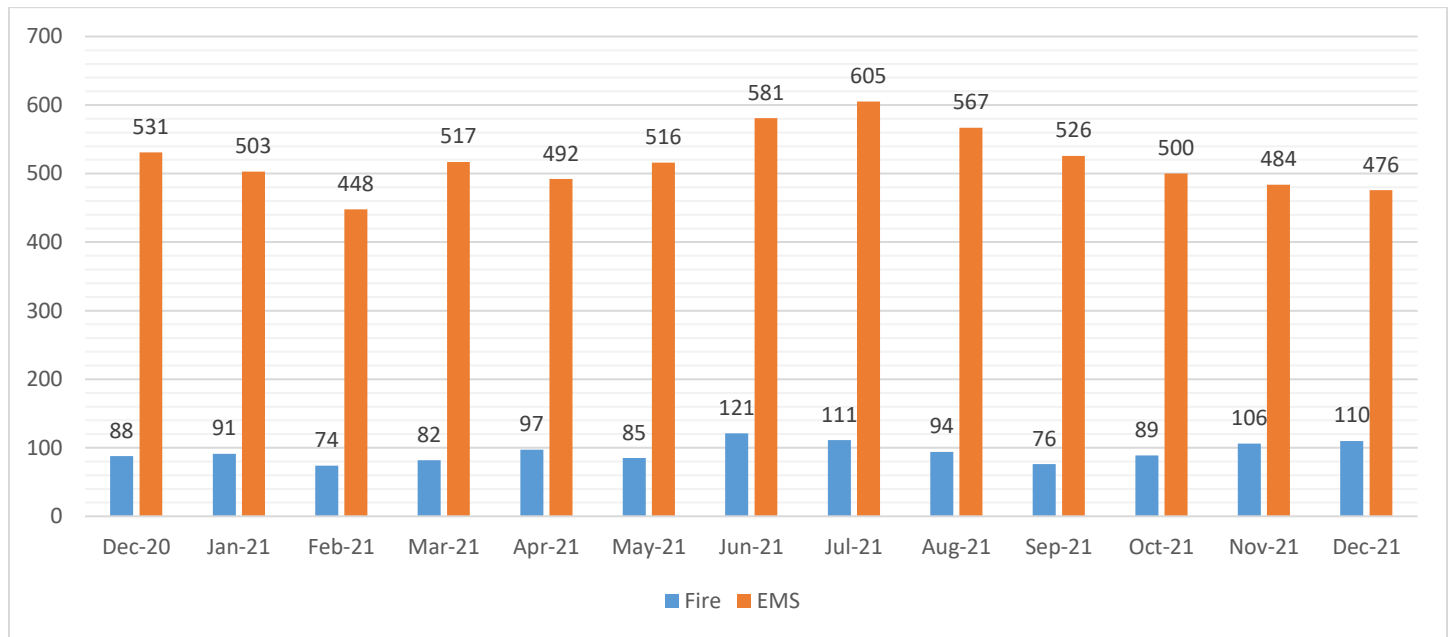
- ***Clarissa Williams's concern: Parking concerns, there is a resident at the MRC who has not been able to park at the MRC. A client of the MRC had contacted her directly about a parking concern.***
  - *Currently guests need to have all the necessary documentation, including a valid license, proof of insurance and registration, in order to park at the MRC. In the past there has been a waitlist. The individuals who were on the waitlist have been reached out to and staff will be working one on one with them in order to make sure that they feel supported in parking at the shelter.*

8. **Next Meeting:** Wednesday, February 16<sup>th</sup>, from 4:00-5:00 pm via Zoom.

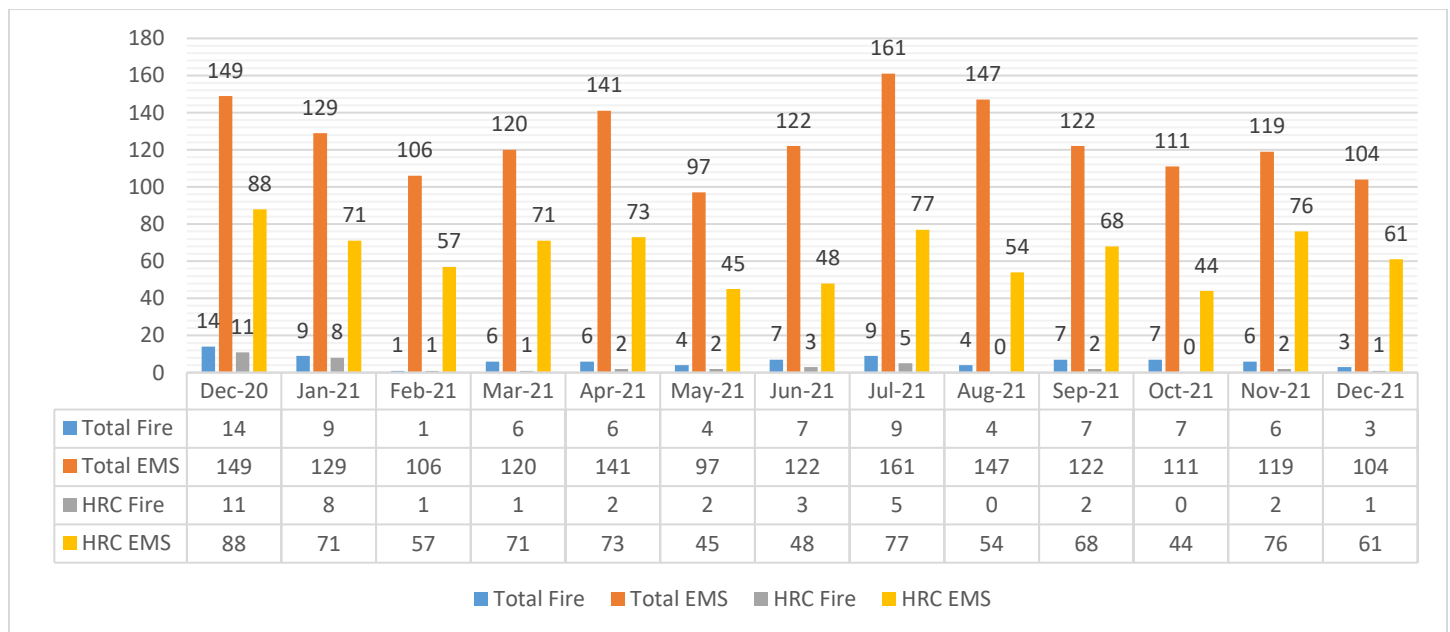


## TRANSIENT RELATED INCIDENT DATA DECEMBER 2020 THROUGH DECEMBER 2021

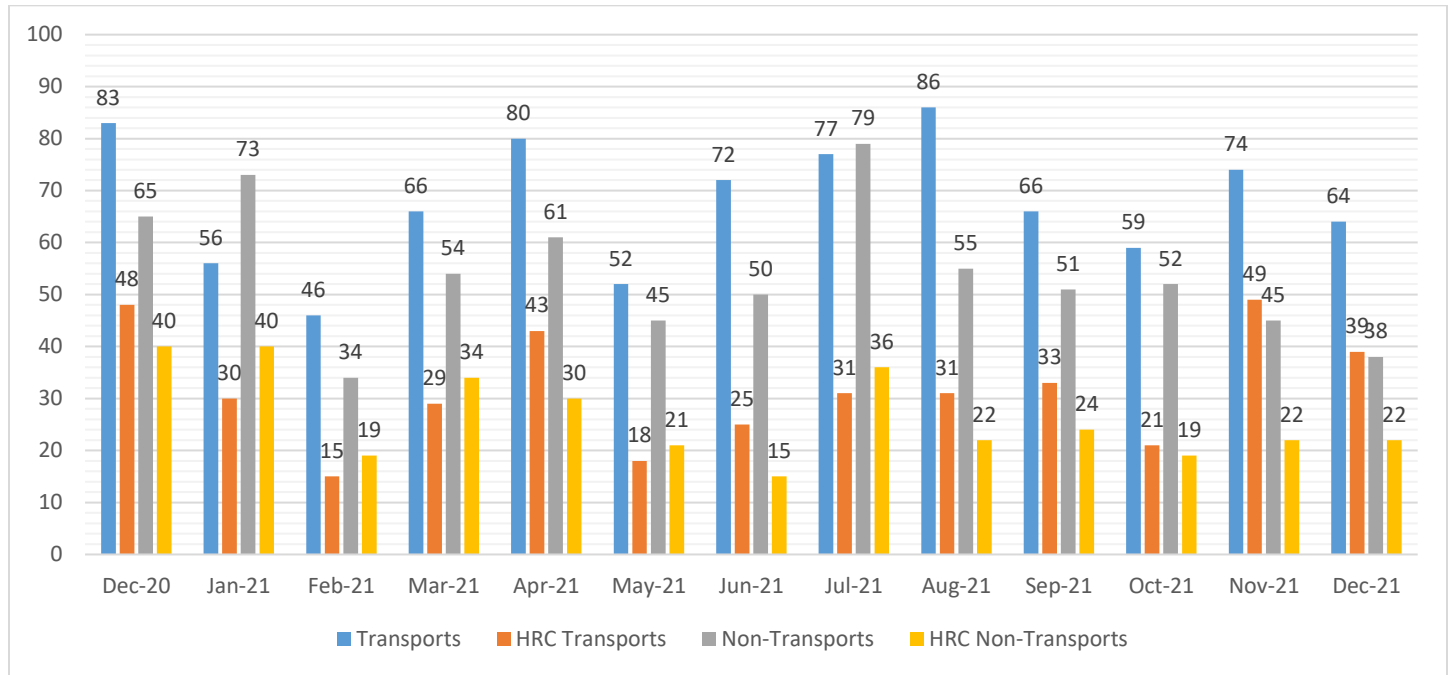
### Total Calls for Service Taken by Month



### Total Homeless Response Calls for Service by Month

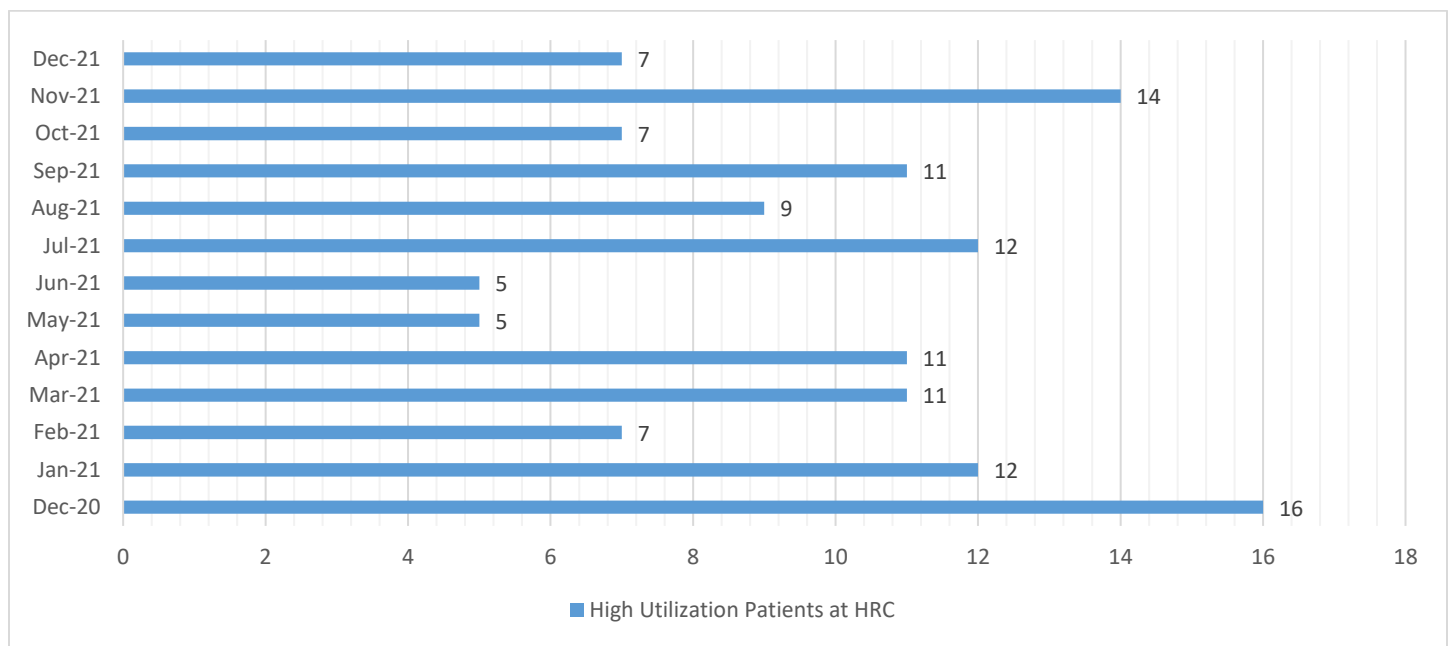


### Total Homeless Related EMS Transports vs. Non-Transports



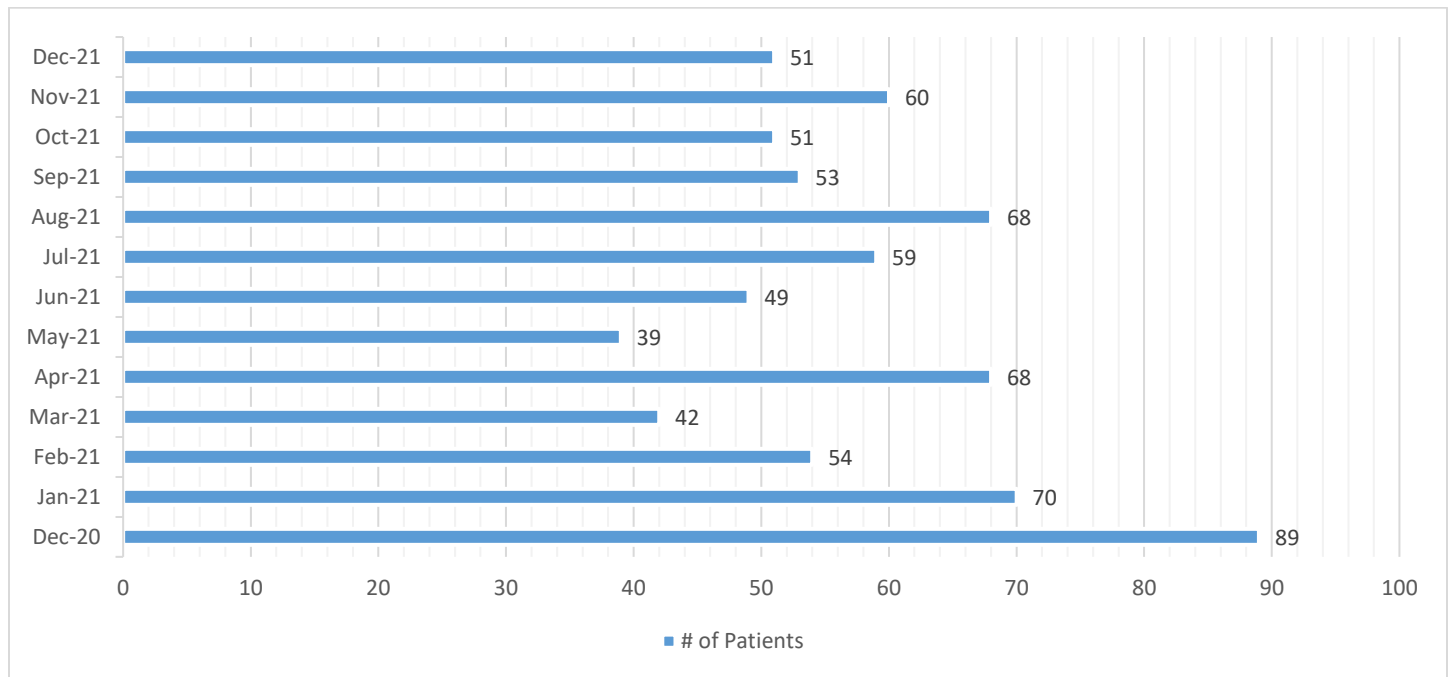
\*Data includes Canceled on Scene and Canceled Prior to Arrival as resources are still used for canceled calls

### Total High Utilization of EMS Services per Patient

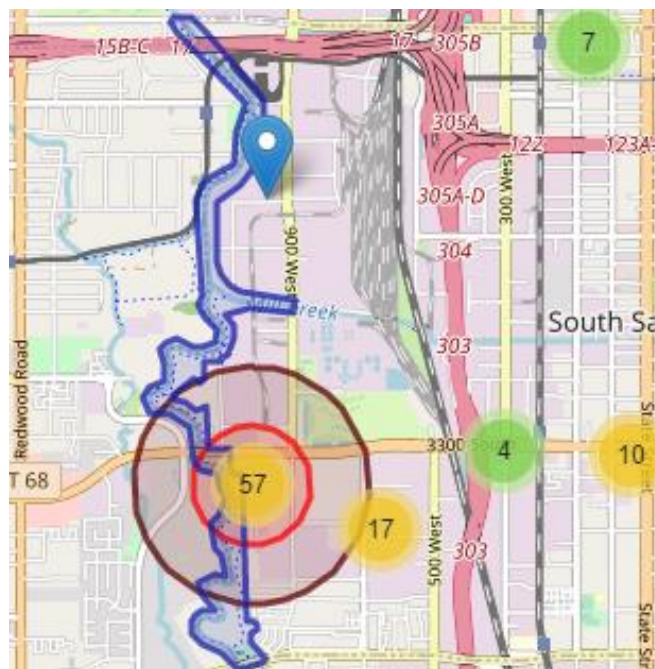


\*Data includes patients with two or more EMS calls in a month

### **Total Homeless Patients Referred to Services**





### **Total Transient Related Reports ¼ - ½ mile of HRC & along Jordan River Parkway**

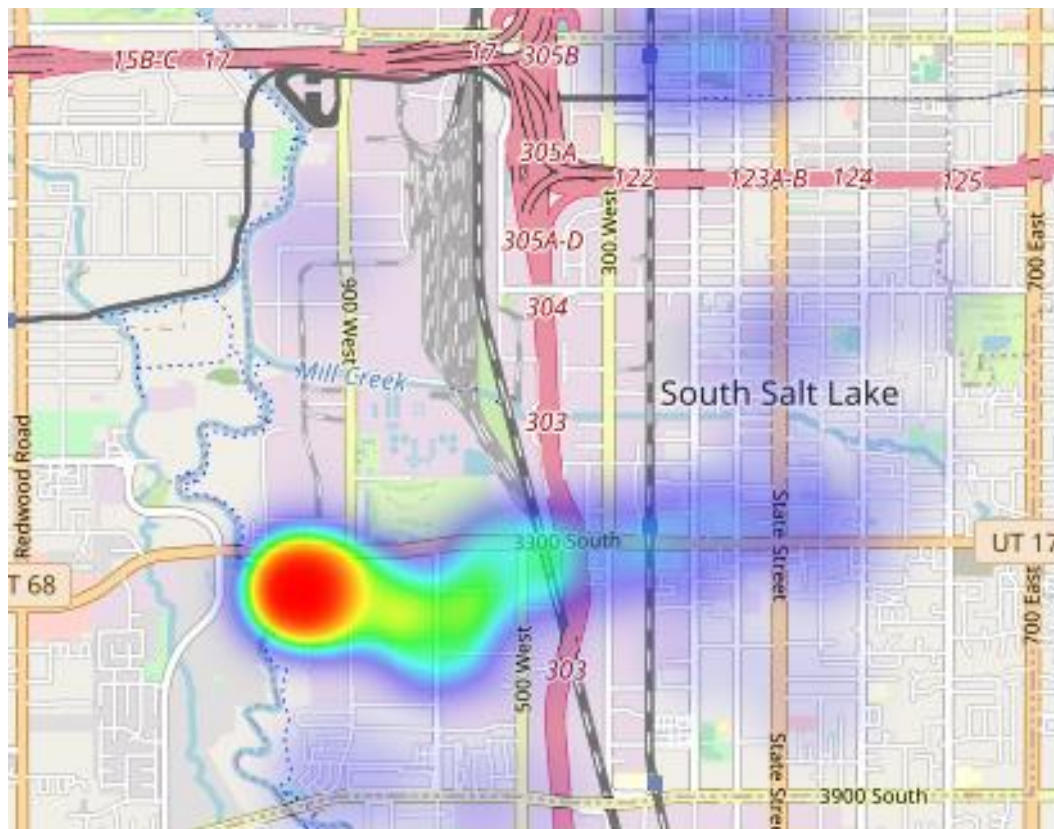


Red = ¼ mi. of HRC    Brown = ½ mi. of HRC    Blue = Jordan River Parkway

**Table with Raw Data**

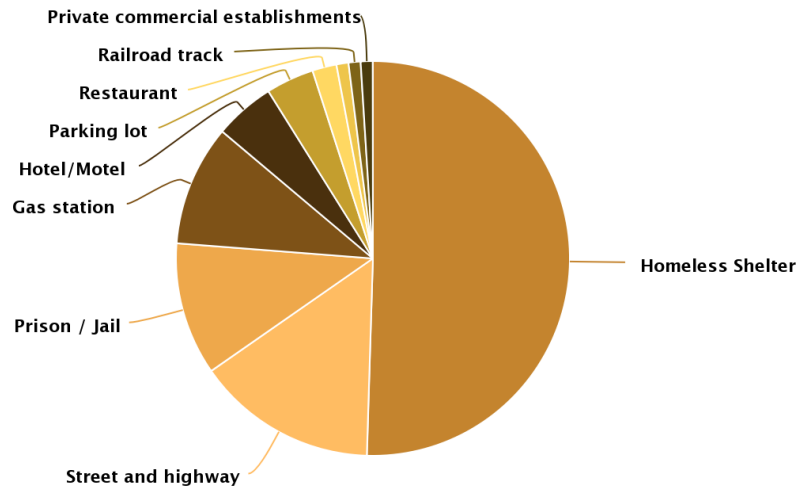
	Table with Raw Data														Fire Jordan River Homeless	Fire Jordan River Homeless	EMS Jordan River Homeless	EMS Jordan River Homeless
	Total Calls for Service	Total Fire Calls for Service	Total EMS Calls for Service	EMS Homeless Calls City Wide	EMS HRC Calls	Fire Homeless Calls City Wide	Fire HRC Calls	EMS Homeless Transports	Fire w/in .5 mi. of HRC	Fire w/in .5 mi. of HRC Homeless	Fire w/in .25 mi. of HRC Homeless	EMS w/in .5 mi. of HRC	EMS w/in .5 mi. of HRC Homeless	EMS w/in .25 mi. of HRC Homeless				
12/01/20 - 12/31/20	619	88	531	149	88	14	11	81	15	11	11	171	106	104	0	0	8	5
01/01/21 - 01/31/21	594	91	503	129	71	9	8	56	16	7	7	129	77	76	1	0	6	0
02/02/21 - 02/29/21	522	74	448	106	57	1	1	46	6	0	0	127	69	64	2	0	4	1
03/01/21 - 03/31/21	599	82	517	120	71	6	1	66	3	1	1	150	81	80	2	2	5	2
04/01/21 - 04/30/21	589	97	492	141	73	6	2	43	7	3	3	135	81	80	2	2	6	1
05/01/21 - 05/31/21	601	85	516	97	45	4	2	52	9	2	2	94	50	46	0	0	5	1
06/01/21 - 06/30/21	702	121	581	122	48	7	3	72							See map			

									Referrals to		
	Total Calls for Service	Total Fire Calls for Service	Total EMS Calls for Service	EMS Homeless Calls City Wide	EMS HRC Calls	Fire Homeless Calls City Wide	Fire HRC Calls	EMS Homeless Transports	Local Homeless Service Providers	Homeless Repeat Calls	Homeless Repeat Calls HRC
07/01/21 - 07/31/21	716	111	605	161	77	9	5	77	59	18	12
08/01/21 - 08/31/21	661	94	567	147	54	4	0	86	68	19	9
09/01/21 - 09/30/21	602	76	526	122	68	7	2	66	53	19	11
10/01/21 - 10/31/21	589	89	500	111	44	7	0	59	51	12	7
11/01/21 - 11/30/21	590	106	484	119	76	6	2	74	60	18	14
12/01/21 - 12/31/21	586	110	476	104	61	3	1	64	51	9	7

**Additional Data Visualized****Homeless Incidents**  
December 2021 data

### Incidents by Location Type (Top 10)

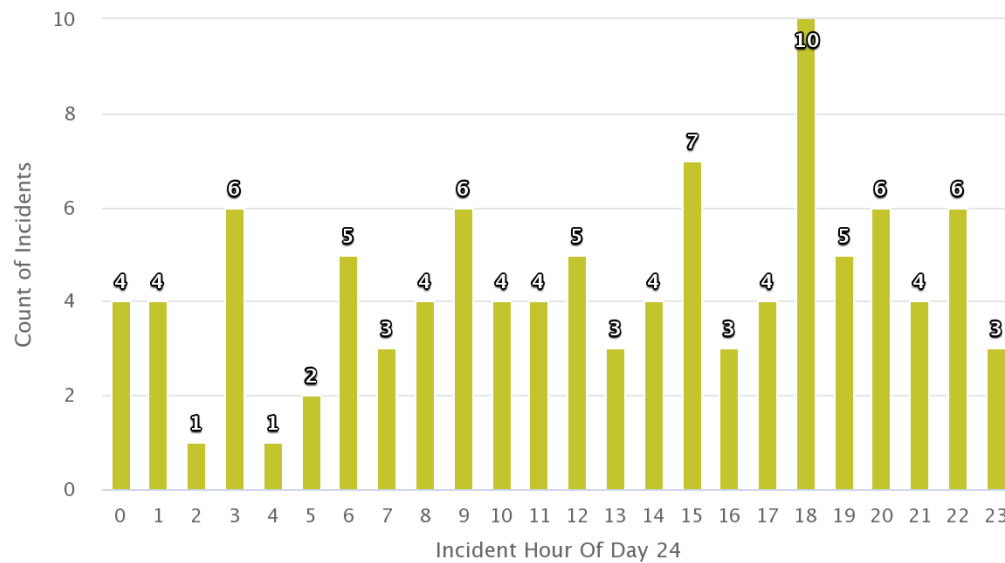
Dec 01, 2021 to Dec 31, 2021



Series Name	Count of Incidents
Homeless Shelter	51
Street and Highway	15
Prison / Jail	11
Gas Station	10
Hotel / Motel	5
Parking Lot	4
Restaurant	2
Police Station	1
Railroad Track	1
Private Commercial	1

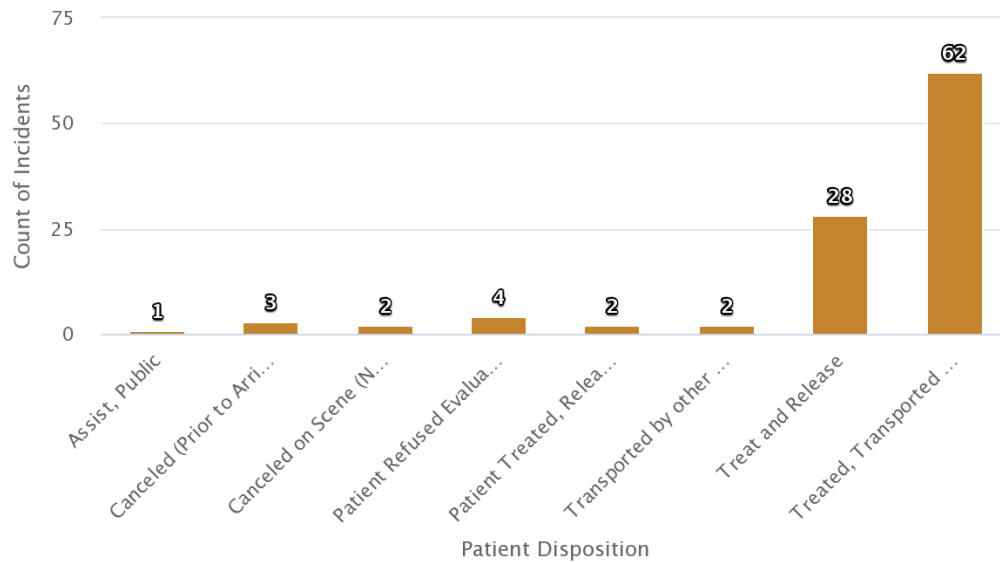
### Incident Counts by Hour of Day

Dec 01, 2021 to Dec 31, 2021



## Incidents by Patient Disposition

Dec 01, 2021 to Dec 31, 2021



Patient Disposition	Count of Incidents
Assist, Public	1
Canceled (Prior to Arrival at Scene)	3
Canceled on Scene (No Patient Found)	2
Patient Refused Evaluation and/or Care	4
Patient Treated, Released (AMA)	2
Transported by other EMS Agency	2
Treat and Release	28
Treated, Transported by EMS	62

## Monthly Incident Call Volume by Dispatch Reason

Monthly Incident Call Volume by Dispatch Reason

Jan 01, 2020 12:00 AM to Dec 31, 2021 11:59 AM

Incident Complaint Reported By Dispatch (eDispatch.01)	2021												2021		2020		YTD % Change
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Grand Total - Current	% of Total Incidents - Current	Grand Total - Previous	% of Total Incidents - Previous	
Abdominal Pain/Problems	5	3	2	5	1	1	2	4	2	0	2	3	30	4%	12	2%	150%
Allergic Reaction/Stings	1	0	0	2	0	0	0	0	0	0	0	0	3	0%	7	1%	-57.14%
Animal Bite	0	0	1	0	0	0	0	0	0	0	0	0	1	0%	2	0%	-50%
Assault	3	3	1	3	2	4	3	4	1	2	1	1	28	4%	30	5%	-6.67%
Back Pain (Non-Traumatic)	1	1	1	1	2	3	0	1	2	0	0	0	12	2%	10	2%	20%
Breathing Problem	0	9	6	12	7	4	15	5	6	7	10	7	88	13%	54	8%	62.96%
Burns/Explosion	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	1	0%	-100%
Cardiac Arrest/Death	0	0	0	1	0	0	0	0	0	0	2	0	3	0%	6	1%	-50%
Chest Pain (Non-Traumatic)	9	4	9	4	1	1	4	3	2	2	9	2	50	7%	35	5%	42.86%
Choking	1	0	0	0	0	0	0	0	0	0	0	0	1	0%	0	0%	N/A
Convulsions/Seizure	2	5	4	0	1	5	7	2	9	2	3	4	44	6%	56	9%	-21.43%
Diabetic Problem	1	0	1	0	1	1	4	1	2	0	1	4	16	2%	4	1%	300%
Eye Problem/Injury	0	0	0	1	0	1	0	0	0	1	1	0	4	1%	4	1%	0%
Falls	8	1	1	5	2	4	1	2	3	0	3	3	33	5%	32	5%	3.13%
Headache	0	1	0	0	0	0	0	0	1	2	1	1	6	1%	3	0%	100%
Heart Problems/AICD	0	1	0	0	0	0	2	1	0	2	0	0	6	1%	13	2%	-53.85%
Heat/Cold Exposure	0	0	0	0	0	0	1	0	0	0	0	0	1	0%	4	1%	-75%
Hemorrhage/Laceration	4	3	3	0	3	0	2	1	0	0	3	0	19	3%	26	4%	-26.92%
<b>Grand Total</b>	<b>72</b>	<b>57</b>	<b>63</b>	<b>71</b>	<b>41</b>	<b>40</b>	<b>69</b>	<b>50</b>	<b>59</b>	<b>42</b>	<b>71</b>	<b>51</b>	<b>686</b>	<b>100%</b>	<b>656</b>	<b>100%</b>	<b>4.57%</b>

Incident Complaint Reported By Dispatch (eDispatch.01)	2021												2021		2020		YTD % Change
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Grand Total - Current	% of Total Incidents - Current	Grand Total - Previous	% of Total Incidents - Previous	
Overdose/Poisoning/Ingestion	7	4	5	2	1	1	0	0	1	3	3	2	29	4%	50	8%	-42%
Pandemic/Epidemic/Outbreak	1	0	0	0	0	0	0	0	0	0	0	0	1	0%	1	0%	0%
Psychiatric Problem/Abnormal Behavior/Suicide Attempt	4	5	6	9	5	2	4	6	7	2	8	10	68	10%	66	10%	3.03%
Sick Person	16	11	16	16	11	10	18	15	18	14	18	10	173	25%	173	26%	0%
Stab/Gunshot Wound/Penetrating Trauma	0	0	0	1	0	0	0	0	0	1	1	0	3	0%	1	0%	200%
Stroke/CVA	0	0	1	3	0	0	1	0	1	0	1	0	7	1%	3	0%	133.33%
Traffic/Transportation Incident	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	1	0%	-100%
Traumatic Injury	3	2	2	1	2	1	0	1	1	0	3	0	16	2%	14	2%	14.29%
Unconscious/Fainting/Near-Fainting	4	2	2	3	0	2	3	2	3	1	1	3	26	4%	36	5%	-27.78%
Unknown Problem/Person Down	2	2	2	2	2	0	2	2	0	3	0	1	18	3%	12	2%	50%
<b>Grand Total</b>	<b>72</b>	<b>57</b>	<b>63</b>	<b>71</b>	<b>41</b>	<b>40</b>	<b>69</b>	<b>50</b>	<b>59</b>	<b>42</b>	<b>71</b>	<b>51</b>	<b>686</b>	<b>100%</b>	<b>656</b>	<b>100%</b>	<b>4.57%</b>





# SOUTH SALT LAKE POLICE DEPARTMENT

## Transient Related Reports within 1/10 Mile of HRC, between 1/10 Mile and 1/4 Mile, and between 1/4 Mile and 1/2 Mile DECEMBER 2021

### Reports within 1/10 Mile Radius

Nature of Report	Total Reports
ANIMAL CRUELTY	1
ANIMAL WELFARE	1
ASSAULT	1
ASSAULT PAST	1
ASSAULT SIMPLE	2
ASSIST FIRE	2
ASSIST PUBLIC	5
COMMUNITY POL	2
DISORDERLY	1
DRUG OFFENSE	18
DRUGS	24
DRUGS FOUND	6
FIGHT IP	1
FOUND PROPERTY	2
INTOX PERSON	1
LOST PROPERTY	2
MENTAL SUBJECT	1
OBSTRUCTION	1
PD ASSIST FIRE	4
PD MENTAL	4
SEX OFFENSE	4
SUICIDE THREAT	1
SUSP CIRC	3
SUSP PERSON	1
THEFT	6
TRANSIENT	8
TRESPASS IP	5
TRESPASSING	1
VEHICLE IMPOUND	1
WARRANT	3
WELFARE CHECK	1

**Reports between 1/10 Mile and 1/4 Mile Radius**

<b>Nature of Report</b>	<b>Total Reports</b>
FOUND PROPERTY	2
PD FIRE FIELD	1
TRANSIENT	1

**Reports between 1/4 Mile and 1/2 Mile Radius**

<b>Nature of Report</b>	<b>Total Reports</b>
TRANSIENT	1
TRESPASS IP	1



# SOUTH SALT LAKE POLICE DEPARTMENT

## Transient Related Reports within 1/10 Mile of HRC, between 1/10 Mile and 1/4 Mile, and between 1/4 Mile and 1/2 Mile

